



**IT is our Passion**

***Does your IT partner deliver the quality and care you deserve?  
If that's not happening, then your business may be at risk.***

**Fact: Information Technology is the cornerstone of your organisation**

No matter what size your organisation, it needs high-quality IT services to prosper in today's challenging business environment. And that means having the right people: highly-skilled and passionate individuals who will operate your IT environment despite how complex it may be.

To guarantee the quality and care your organisation deserves, you need an IT Partner with a passionate belief in treating your IT environment as its own. So ITPassion is about... the passion for IT.

Working together, we'll gain an understanding of your business. And then we'll help you understand, implement, and maintain your IT infrastructure.

This brochure introduces our products and services while explaining how we can help you sustain and grow your business.

## One IT

***How many contacts are needed if your IT equipment stops working?***

You need one contact, and one only. You should be able to call and say: 'Listen, I cannot do this at the moment. Please fix it'.

No matter what, your call must work first time. You want one IT partner to be there for you 24/7 - because your business never stops.

If you just require help with assessing IT equipment for your business, ITPassion can also assist you. Our partnerships with

## Software Factory

***How much better do you want your software to be ?***

Is the software from your current development partner not up to scratch? Are the development costs rising? Do you struggle with a language barrier?

It's better, of course, to have a local partner who speaks your language, communicates at your level, and wants to gain a thorough understanding of your business and what you want to achieve. And you also need the best quality software at an extremely competitive price.

Our Software Factory is a dedicated team, working under your control via a local contact, to deliver what you need. The software is developed overnight, at our partner in Argentina, so you have access in the morning - not days later.

Remember, software is there to help grow your business today. Your marketing campaign shouldn't have to wait for the software to catch up.

## Storage Services

### *What is your information strategy?*

Storage is a complex topic. And you need exceptional professionals to guide you through the maze of products and services.

An information strategy starts with storing information but that's not all. Information has to be accessed which requires some form of information management. This means backup, archiving, and monitoring.

Exceptional professionals are passionate people who, thanks to training and experience with leading vendors, offer a global view on storage and the current market.

## Appliances

### **ITPassion Email Filter**

Email is a great technology but may do real damage to your business if mishandled. For example, should your organisation send spam emails then the recipients may query or doubt your environment. That could harm your brand name and image, reducing your business greatly.

- ITPassion Email Filter may be used as an online service where our servers act as the mail handler for your domain. All incoming and outgoing email will go through our SMTP servers.
- Alternatively, ITPassion Email Filter can be installed as an appliance in your data centre to serve as the global SMTP environment.
- There are various installation possibilities depending on your precise requirements.

### **ITPassion Identification Server**

The Identification Server provides guarantees around the accessibility and usage of your company resources. It allows you centrally to manage and store details and login information for use in heterogeneous environments.

Thanks to the underlying Kerberos protocol, passwords are kept in a safe place. Using the access interface of the Lightweight Directory Access Protocol (LDAP), the Identification Server is searchable with very low overhead on your organisation's applications.

ITPassion Identification Server ensures authentication of people at login time and also allows for post-authentication authorisation. The difference is that authentication first confirms the person's identity while authorisation subsequently grants access to specific resources.

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### **ITPassion Virtualisation Environment**

#### *Are you under pressure to deliver a lower carbon footprint?*

- The ITPassion Virtualisation Environment helps you reduce the carbon footprint by offering a capability to run up to 32 logical servers in a virtualised environment that actually needs only one physical server.
- Building on strong, industry-leading components, such as the Dell PowerEdge R905, Brocade SAN switches, and Dell/EMC storage arrays, we deliver a tested and fully-qualified VMware environment which you can start using immediately.
- We also provide the services to help you set up and use this environment in your infrastructure.



## Services

### *Is your team under-staffed?*

Do you need a skilled professional for Microsoft Windows, UNIX, Linux, or storage environments? ITPassion will deliver experienced staff into your organisation for short periods of time to help you deal with workload.

Although ITPassion offers professional and qualified experts at very competitive pricing, we don't compromise on quality.

**For further information on any of these products or services,  
please visit <http://www.itpassion.com>**

**Or contact our Sales Team at +44 (0)800 678 3248 or send an email  
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